

ManageEngine  
ServiceDesk Plus

Available  
On-Premise | On-Demand



# IT Help Desk Software

An affordable and easy-to-use IT help desk software built on the ITIL framework to suit all your IT service management needs

Trusted by  
**100,000+ service desks**  
across **185 countries**

[www.servicedeskplus.com](http://www.servicedeskplus.com) | [ondemand.servicedeskplus.com](http://ondemand.servicedeskplus.com)

Some of the world's leading organizations that rely on ServiceDesk Plus





# Comprehensive Features, Enterprise-Ready



Incident Management



Asset Management



Change Management



Self-Service Portal



Knowledge Base



Purchase & Contract Management



150+ Canned Reports



Customizable Templates



Problem Management



CMDB



Project Management



Service Catalog



Service Level Agreements



Dashboards



Advanced Analytics



Multi-Site Support

ServiceDesk Plus has been a great decision both functionally and financially. It's quick, easy-to-deploy, scalable, and provides global visibility with all the processes designed to be as global as possible - a good fit for a global organization like us.

- James Arnold, service desk manager, Manhattan Associates

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